



5/50 WARRANTY



**TOTAL
CONFIDENCE**

**5-YEAR
50K-MILE
WARRANTY**

5/50 WARRANTY

5/50 Warranty gives participating program resellers a marketing advantage by equipping them to offer an assurance of performance and product service life to their customers. It is a strong statement of the quality of the name-brand products offered by Total Truck Centers resellers. 5/50 Warranty is available exclusively through Total Truck Centers. It applies only to specified products from certain brands sold by a participating Total Truck Centers reseller who purchased them from a Total Truck Centers warehouse distributor.

5/50 Warranty adds value to your business by allowing you to offer a selling proposition rather than a price advantage. For those many products with MAP or unilateral pricing, where every retailer competes at the same price point, 5/50 Warranty represents a selling feature not available through online stores and marketplaces. 5/50 Warranty can be offered by OE dealerships with the extra assurance that our warranty exceeds the OE manufacturer's.

What It Offers

- 5/50 Warranty extends manufacturer warranties on selected items up to 5 years or 50,000 miles, covering the original purchaser against defects in materials or workmanship. Coverage begins where the factory warranty period ends; for example, a product with a 3/36 warranty will be covered by the manufacturer's warranty for that period, then covered by Total Truck Centers for the balance of the 5/50 term.
- This warranty does not guarantee a product exchange. 5/50 Warranty coverage follows the original manufacturer's warranty provisions; for example, if the manufacturer would send repair parts, Total Truck Centers will send repair parts.
- This warranty covers the product only. Total Truck Centers will not be liable for any labor costs applicable to the replacement of the product, nor for any costs related to loss of use.
- This warranty does not cover items that have been used in racing, abused or neglected, or damaged.
- This warranty does not apply to any product damages due to accidents, off-road use, or other physical damage not caused by product failure.
- Total Truck Centers reserves the right to refund the purchase price if a suitable replacement is no longer available.

Who Can Participate?

- 5/50 Warranty is available to all Total Truck Centers resellers.
- 5/50 Warranty is available only to local brick-and-mortar stores (e-commerce transactions not covered).
- The 5/50 Warranty program is only \$30 a month.
- For Total Truck Centers stores on a PRO or the Everything package, the 5/50 Warranty program is included at no additional cost.
- To offer 5/50 Warranty at more than one location, each location beyond the first—even for a business on a PRO or the Everything package—costs an additional \$10 per month.

How It Works

- Participating resellers on the program will be sent a quantity of 5/50 Warranty brochures. They will also receive training on how to register their customers.
- The warranty-issuing reseller will need access to a computer, the Internet, and a printer.
- Products must be registered at the time of original sale.
 - **Step 1.** Confirm the part number being sold is covered by 5/50 Warranty by visiting theaamgroup.com/warranty and entering the part number.
 - **Step 2.** Complete the warranty form and print copies for the customer and your business.
- Questions about the program? Please call **(888) 251-4252**.

The Choice Is Yours

Participating stores can use the 5/50 Warranty to add customer value and close sales—at no charge to the customer—or you may create additional revenue by charging for the feature and funding sales incentives.

To confirm that a part number is eligible, please visit
TheAAMGroup.com/warranty and enter the part number.

To be eligible for 5/50 Warranty coverage, a part must be manufactured by one of the following brands **AND** fall under one of the associated categories:

Air Lift	Air Springs and Compressors
AMP Research	All Products
ARIES	Aluminum, Stainless Steel, or Composite Steps or Running Boards; Floor and Cargo Liners
AVS	All Products
BAK Industries	All Truck Bed Covers
BedRug	All Products
BEDSLIDE	All Slides
Bestop	Fender Flares, Jeep Tops
Big Country	Aluminum, Stainless Steel, or Composite Steps or Running Boards
Bulldog Winch	Winches
Bushwacker	All Products
CURT	5th Wheel, Brake Controllers, and Hitches
Dee Zee	Aluminum, Stainless Steel, or Composite Steps or Running Boards; Aluminum Toolboxes
Extang	All Truck Bed Covers
Fabtech	All Products
Factor 55	All Products
Fia	Seat Covers
Go Rhino	Aluminum, Stainless Steel, or Composite Steps or Running Boards
Husky Liners	Floor and Cargo Liners, Truck Bed Rugs, Mats, and Liners
Iconic Accessories®	Aluminum, Stainless Steel, or Composite Steps or Running Boards; Winches; Toolboxes

LUND	Aluminum, Stainless Steel, or Composite Steps or Running Boards; Fender Flares; Hood Shields
LUVERNE	Aluminum, Stainless Steel, or Composite Steps or Running Boards
N-FAB	Aluminum, Stainless Steel, or Composite Steps or Running Boards
Pace Edwards	All Truck Bed Covers
Rancho	All Shocks and Struts
Retrax	All Truck Bed Covers
RIGID Industries	All Lights
Roll-N-Lock	All Truck Bed Covers
Rugged Liner	All Products
Rugged Ridge	Fender Flares, Floor and Cargo Liners, Jeep Tops, Truck Bed Covers
Superwinch	Winches
TruXedo	All Truck Bed Covers
UnderCover	All Truck Bed Covers
UWS	Aluminum Toolboxes
WARN	Winches
Westin Automotive	Aluminum, Stainless Steel, or Composite Steps or Running Boards; Floor and Cargo Liners

To watch a video explaining 5/50 Warranty procedures, go to **TheAAMGroup.com/warranty**.

THE 5/50 WARRANTY PROGRAM IS ONLY \$30 A MONTH.
For Total Truck Centers stores on a PRO or the Everything package,
the 5/50 Warranty program is included at no additional cost.*

*Additional locations are \$10 each per month beyond the first.



TOTAL TRUCK CENTERS AUTO PARTS LIMITED WARRANTY

With the **Total Truck Centers** certificate of warranty, **Total Truck Centers** agrees to continue the manufacturer's warranty of properly registered products to the original consumer for up to 5 years or 50,000 miles from the original purchase, whichever comes first.

Total Truck Centers warrants the specified products (PRODUCT) we sell to be free from defects in material and workmanship under proper use and maintenance. The manufacturer guidelines as to whether warranty coverage is appropriate are FINAL in any disputes of warranty coverage.

If **Total Truck Centers** finds the PRODUCT to be defective in materials or workmanship, and the PRODUCT is covered by and registered under this warranty, **Total Truck Centers** will replace the defective PRODUCT or component with a PRODUCT of same or similar quality. **Total Truck Centers** reserves the right to refund the original purchase price if a suitable replacement is no longer available. **Total Trucks Centers** warrants the PRODUCT only against defects. This warranty is limited to PRODUCT replacement or service parts; **Total Truck Centers** will not be liable for any labor costs applicable to the replacement of the PRODUCT.

This warranty does not apply to any PRODUCT used for racing or competition, to off-road damage, to damages occurring due to accidents, or to other physical damage not caused by product failure. It does not cover normal wear or degradation due to weathering or other environmental factors. You will not be entitled to warranty coverage if the part has been disassembled or damaged by improper installation, misuse, neglect, fire, wreckage, or explosion.

All warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, are limited to the duration of this warranty; neither warrantor nor manufacturer shall be liable for any incidental or consequential damages resulting from defects in the part. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

For warranty claims, present the original warranty certificate to the **Total Truck Centers** store nearest you. If you have questions about this warranty, you may call (888) 251-4252 Monday to Friday, 8 a.m. to 5 p.m. ET.